

# Pathway C: The person is working, but desires a change

## Section 2. Exploring Pathway C: What should we ask to determine what change the person desires?

Suggested question and prompts for Pathway C:

- ❖ Tell me about the things you are good at.
- What change at your job are you looking for?
  - > Is the change you want part of your current job, or are you interested in a new job?
  - ➤ Is the change you want able to be resolved?
- What do you like about your current job?
- What don't you like about your current job?
- Do you like the hours you are working?
  - Do you work enough hours?
  - Do you work at the right time of day?
- ♦ How are you getting along with your coworkers and supervisor?
- Do you have enough money and support to do the things you want to do?
- Do you have enough support to be successful?
- Have you talked to your employer about your concerns? (increase in wage, additional job duties, work relationships, etc.)
- ♦ How do you advocate or speak up for yourself in the workplace?
  - > What support, if any, do you need to advocate for yourself?
- What additional education or training are you interested in?
- If you could have any job what would it be?
- What is your dream job?



## Section 3: Develop the Services and Supports for Pathway C

Suggested Next Steps for Pathway C: The person is working, but desires a change

#### **Person Centered Planning**

- Use life domain sections in the PCSP to improve goals by:
  - Connecting strategies with emerging interests; and
  - Developing interest based skills that translate to community engagement.
- Focus on strengths and address barriers to employment with an action plan as they surface.
- Identify if: 1) work is a written goal in all settings and 2)
  the scheduled activities support the work goal.
- Adjust current services to ensure PCSP employment goals promote:
  - Activities that reflect desired change,
  - Independence from paid supports,
  - Building skills that easily translate to a worksite,
  - Self-advocacy,
  - o Community participation, and
  - New or expanding social connections.
- Identify possible allies to support requested change
  - Some examples include: coworkers, friends, family members and other support team members
- Take classes for certification to improve skills, education and training in a field of interest. Examples include:

### **Vocational Rehabilitation (VR)**

If, after completing these questions you would like to learn more about supported employment, find your local VR office at https://jobs.utah.gov/usor/vr/contact.html

- Prepare to discuss with VR:
  - Information from suggested questions section;
  - Potential positions of interest;
  - Prior work experiences and volunteer opportunities;
  - Current PCSP goals;
  - Anticipated action steps; and
  - Strengths and known barriers.

#### **VR Services for All People with Disabilities**

- Benefits Counseling
  - Utah Work Incentive Planning Services (UWIPS)https://jobs.utah.gov/usor/vr/services/uwips.html
- Assistive Technology
  - Utah Center for Assistive Technology (UCAT)https://jobs.utah.gov/usor/vr/services/ucat.html

#### **VR Services for Eligible VR Clients**

- Counseling and Guidance
- Diagnostic and Evaluation
- Restoration



- Courses at local community colleges,
- Independent Living Centers,
- One-stop career centers, or
- Vocational Training Programs.
- If the person indicates a desire to change jobs:
  - Help the person make connections with businesses and peers in the new industry;
  - Plan experiential community activities connected to the desired job change;
  - Plan informational interviews;
  - o Review internet resources about the job; and
  - Focus on continuing education to reach career aspirations.
- If the person wants to keep the job:
  - Develop scheduled, consistent check-ins between supervisor and the person;
  - Plan an apprenticeship with supervisor or coworker
  - Set short and long-term milestones;
  - Negotiate a professional career development plan with the employer; and
  - Be open to new experiences and opportunities.

## Transition Age (14-24): Person-Centered Planning

 Youth who are transition age (14-24) should have a Support Coordinator attending Individualized Education Plan (IEP) meetings as part of the Transition Team. In addition, an effort should be made to:

- Assistive Technology
- Training
- Benefits Counseling
- Job Placement
- Life Skills and Travel Training
- Additional Services.

https://iobs.utah.gov/usor/vr/welcome.html

### Transition Age (14-24): VR

Youth who are transition age (14-24) could speak with a VR counselor about:

- Aligning PCSP and school district goals with VR;
- Pre-Employment Transition Services (Pre-ETS);
- Possible new temporary work experiences;
- Coordinate any assistive technology and training needs for the person;
- Work Based Learning Opportunities; and
- Post secondary goals including college.
- https://jobs.utah.gov/usor/vr/services/student/preetshandout.pdf



- Align goals between VR, the school district, and the PCSP;
- Coordinate any transition between the school district, VR, and DSPD;
- Assign responsibilities directly to the person, family member, Support Coordinator, VR, or school district; and
- Create age appropriate responsibilities and natural consequences in all settings.
- Build familiarity with accommodations, technology, devices, and supports.
- Find a new, seasonal or temporary work experience.
- Conduct virtual and in-person informational interviews.
- Develop social connections.